MPS STATISTICS REPORT – March 2017

ACA members accepting the call of service work provide the energy we need to do the good work of ACA around the globe. There could easily be 300 million adult children in the world, so the work ahead remains steady. But we make progress each day.

March 1, 2017 – March 31, 2017

Emails Received: 1023 Emails Sent: 316

Vonage Voice Mail Received: 132 Vonage Calls Returned: 116

International connections made: Australia, Canada, France, Kenya, Spain, Sweden and the

United Kingdom

----- **Teamwork**: Thank you to everyone involved in helping me assist all ACA's who reach out for assistance.

-----From the fellowship: Many newcomers seeking information, finding meetings, and purchasing Literature. Many calls about finding meetings, starting face to face meetings, purchasing literature.

Emails Sent:

- 58 emails about Finding Meetings
- 32 emails about Meeting Changes
- 15 emails were about Meeting Issues
- 16 emails were about Starting Meetings
- 21 were about Literature Information
- 12 emails were from Therapists or ACA's seeking Therapists
- 6 emails were about Sponsorship
- 4 email was regarding Intergroup Information
- 2 emails were regarding posting Event Information
- 79 emails were under other emails, Board, Committees, Office, Conference, etc.
- 17 emails were International
- 575 emails were either forwarded to proper committees, had to be translated, sent emails from phone calls I made, were bulk mail and or trash mail.

Voicemails Called:

- 61 calls were about Finding Meetings
- 8 calls were about Meeting Changes
- 16 calls were about Meeting Issues
- 12 calls were about starting meetings

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• 19 calls were about literature requests