



Service Structure Committee Report for August 2018

The Service Structure Committee met on August 27 with a group of participants from other committees of the WSO to test run the first ACA Town Hall. Freeconferencecall.com, which is the service we use for phone meetings, was used to enable participants to see a pptx as a presentation was given. Confusion that could be expected on a “first” call of this type did occur, but with help from a couple of people who are comfortable with technology, people were able to message for help and receive it while the presentation on Regions was given.

We learned some things right away: we need to have one person running the pptx instead of switching between desktops; we need to read the scripts sent out before the meeting; we don’t want to leave a screen empty.

Jim B. and Mary Jo L. did quite a bit of work before the event. They figured out how to use the desktop viewing function and wrote very good directions that included screen shots so participants would have the easiest way possible to participate. There was a test run of the directions the Friday before the event with Marcia J. to make sure the directions were complete before sending them out.

Many thanks and congratulations to all of us who worked on or participated in any way in this endeavor. It will promote communication and feedback from the fellowship as it becomes utilized by committees and board members.

Current Committee members are:

Marcia J. (Chair) IA	Carole C. CA
Charlie H. (Vice Chair) VA	Matt K. WI
Sarah O. NJ	Miles C. ONT
Bonnie K-M TX	Pat H. CA

If you would like to participate in this important work for the future of ACA WSO please feel free to contact Marcia J. at secretary@adultchildren.org On behalf of the committee, we are grateful to be of service to the fellowship that has given so much to us and many others.

Marcia J.

Service Structure Committee Chair