## SEPTEMBER 2018 DISTRIBUTION CENTER OVERSIGHT COMMITTEE REPORT

1. The DCOC held its monthly meeting on September $11^{\text {th }}$ with the Operations Manager and Board Liaison to review the current inventory numbers and discuss the need for placing orders.
2. Later that day the Operations Manager submitted a quote for 10,000 Newcomer Booklets that the DCOC approved and sent to the Board for purchase approval.
3. The next week the DCOC requested quotes for BRB and Meditation books. These were obtained the following week, approved and sent to the Board for purchase approval.
4. The order for 10,000 of the BRB was approved for purchase by the Executive Committee.
5. The DCOC recommendation to purchase 10,000 soft cover mediation books (the largest quantity ever ordered) was brought before the board at its working session and approved.
6. The DCOC inquired if the Newcomer Booklet could be sold on Amazon at a price that would not compete with the Intergroups, yet still make it available to the general public since it is our highest volume selling piece of literature. The office was going to look into the feasibility doing this.
7. The DCOC approved the office request to order 7,200 tri-fold pieces of literature and sent it to the Executive Committee for purchase approval.
8. The DCOC approved the office request to order 5,000 Welcome Chips, 5006 Month chips, 500 1-Year Medallions, 250 2-year medallions, and 5007 -year medallions and brought it to the Executive Committee for purchase approval.
9. The DCOC obtained sales data from the accounting staff that has enabled us to prepare a comparison of sales for the first 3 quarters of 2017 to the first 3 quarters of 2018 for our books and booklets. Many of us have often said we were going through books faster than ever before but now we have sales numbers from the shopping cart and Amazon that support this. Below is a snapshot of the books and booklets sales comparison for the first 3 quarters of 2017 and 2018 showing units sold and the percent increase or decrease of 2018 sales over 2017 sales. The average increase for the titles shown below was $41.3 \%$ without periodic low inventory issues factored in.

## PRODUCT UNIT SALES COMPARISON - ALL SALES CHANNELS FIRST 3 QUARTERS of 2018-2017

| Item \# | Description | $\begin{aligned} & 2018 \text { Jan-Sep } \\ & \text { Unit Total } \end{aligned}$ | 2017 Jan-Sep <br> Unit Total | Percent Increase/ (Decrease) |
| :---: | :---: | :---: | :---: | :---: |
| 100-01 | Hardcover Red Book | 12,771 | 10,531 | 21.3\% |
| 100-02 | Softcover Red Book | 3,406 | 1,829 | 86.2\% |
| 100-03 | Spiral Workbook | 13,946 | 9,460 | 47.4\% |
| 100-05 | Meditation Book Hardcover | 2,712 | 2,380 | 13.9\% |
| 100-04 | Meditation Book | 5,925 | 4,597 | 28.9\% |
| 100-09 | Laundry List Workbook | 4,048 | 3,695 | 9.6\% |
| 101-01 | Cross Talk Booklet | 1,121 | 646 | 73.5\% |
| 101-02 | Good Enough Booklet | 622 | 416 | 49.5\% |
| 101-03 | Identity Paper Booklet | 1,273 | 1,369 | -7.0\% |
| 101-04 | Newcomer Booklet | 16,256 | 12,251 | 32.7\% |

