

Minutes: Member Services Committee Teleconference

5 June 2019

TELECONFERENCE: 712 770 4700 / ACCESS CODE: 743112#

Chair: Carole C. (California) present

Vice Chair: David McB. not present

Chair called the meeting to order with the ACA Serenity Prayer at 3:05 p.m. Pacific Time / (6:05 p.m.) Eastern

ROLL CALL: Laura L (CA); Sue V (Canada); Tamara (MN); Sharon (Kansas City, MO); Bonnie M (Boston, MA). Excused: David McB, Matt

Approval of 8 May 2019 Minutes – tabled

Old Business

Lights on –

Sue V asked India if they have only one in person meeting in India. They do only have one; but, they had not received a packet. Do we have a list kept to track what meetings, and who have received packets?

Status of Proposal re Podcasts (Bonnie M) Can Podcasts/recordings be made available on the WSO website?

Carole mentioned that the difficulty seems to be that people identify themselves speaking during the recording, and we don't have their permission to air them, so a workshop recording would have to edit their names out. Doesn't seem possible. People who want to record their shares might be able to be done. Sharon had Website Committee input that the Website Committee is looking into creating an app for ACAWSO.

Reports:

Member Services –

Survey has been drafted and is out for comment among Member Services subcommittees. Input and questions from all WSO committees will also be sought. Please provide comments and any suggested questions by August 15th.

Global Members Report given by Sue V –

first conference call was held; ongoing it will be 4th Wednesday of each month at 11 am Eastern. See report below for details.

Anyone with H&I experience to help with starting phone training for India and Bangladesh as well as other regions is needed. A member from New York, Sarah is going to South Korea June 21st and will donate some trifolds and literature. Want to build trust and support with members.

Intergroups given by Tamara – had service rotation, Bonnie rotated out; will be emeritus. Tamara will be chair. The Subcommittee wants to do a survey of the Intergroups.

- Say Hi letter was sent out. One Intergroup response was that they do not exist anymore.
- Want to do a needs assessment.
 - What can IG subcommittee and WSO do to support?
 - Bring clarity to intergroups that the WSO and this Subcommittee exists.
- Bonnie KM wanted to discuss “How To” information about starting an Intergroup. She was not present to provide more info.

Members – Sharon gave report.

Asking each subcommittee to submit additional questions that they think will help. Would like additional questions by August 15. We are starting to get input from committees. See report for details.

Traveller – Sharon gave report.

Looking for a co-editor to join. Sharon can show how to do certain things.

Young Adults/Teens – looking for chair. Laura Liaison

Telephone meeting is scheduled for June 19 at 5:30pm Eastern. Zoom information to be posted on Slack for Young Adults and Member Services channels.

New Business

Global Members,

currently a subcommittee of Member Services Committee, looking to become a standalone committee.

Committees Calendar –

committees can put their meetings on the WSO Committee calendar by sending a message to Sharon. Will need to know if meeting is recurring and a contact for any questions

Meeting adjourned at 3:57/6:57pm with the ACA Serenity Prayer

Next Meeting June 8, 2019