

## Member Services Committee Report for September 2019

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Member Services is growing and very active.

This committee is planning to begin using Zoom for our Member Services Committee teleconferences starting next month.

MSC and its subcommittees are getting our repository pages up to date with clear explanations about who we are and what we are doing. We will be posting our monthly reports, and Minutes on the repository as well.

Because our Global Members Subcommittee is having meetings with people from countries all over the world, MSC is going to UTC time (used to be GMT) to announce the times of the meetings from now. Even in the United States, our time zones are six hours apart. That is just in the States, not counting the territories.

Our Global Members Subcommittee has posted their report about Korea on the repository and highlights of their total activity in September are in the MSC Minutes for September on the Repository.

Our Intergroups Subcommittee is working on a guidelines document to help new Intergroups start up. They are also in the process of getting a Needs Assessment out to the Intergroups everywhere. Hopefully by October 1. They want to find out what kinds of things the Intergroup subcommittee can do to support the ACA Intergroups.

Our Members Subcommittee needs a Chair. The 2019 Members Survey questions are being typed into a Survey Monkey and will be sent to the Board for approval soon and then out to all the listed meetings.

Regions reported on the current Region 2 and the two others that are forming in the USA, the North East Regional Committee. The Mid West Regional Committee is targeting 2021 for official status. More details are in the September Minutes on the repository.

Our Traveler Editor, Sharon, announced that the Traveler now has over 7,300 subscribers.

Information about Young Adults/Teens can be found on Slack. That subcommittee needs a chair. Laura is the liaison at this point. Their next meeting will be Wednesday, September 18 (19<sup>th</sup> in New Zealand) at noon on Zoom. <https://zoom.us/j/192934184>.