

## October Member Services Committee Report

Member Services meets the first Wednesday of every month. As of November 6, we will be meeting at 2 p.m. Pacific Standard Time, 5 p.m. EST, 10 p.m. UTC

All previous approved Minutes will be posted this month on the [acawso.org](http://acawso.org) Member Services Committee page.

**Sue V., our Global Members Subcommittee Chair** reported they now have a Vice Chair, Dalia, from Israel and a Secretary/Admin Assist., Cloee from Canada. The current members include herself – Canada, Monica – Canada & South Korea, Laura, Sarah, and Joe E. – U.S.A., Sanhita – India & Satish – India & Canada, Dalia – Israel, Marc – Netherlands, and Sean – Taiwan,

Global's purpose statement: *Reaching out globally, connecting with and supporting meetings and members, in continents outside of North America, carrying the ACA message in countries new to ACA.*

The subcommittee has been actively supporting meetings in India and Satish is reaching out to ACA members in India. A new meeting is starting up in South Korea and Monica will be supporting it through Global. Dalia is supporting with translations.

Global is also doing member and public outreach through ACA members traveling to the Philippines, and Thailand in the next few months. We are offering Member and Public outreach support.

Sue is talking to various Chairs of the WSO committees to explore how they can all support each other. Majbrit attended this September call and shared her ESH with translations and provided the group with new resource links. Global met with WSO Literature and EU translations and partnered with and partnered with the MSC Intergroup and region subcommittee chairs to support an Intergroup in an overseas country. They are now following up with on questions around ACA meetings in Ireland.

Global plans to continue working with their team around roles and responsibilities, the translations and literature committees around the process for future translations, follow up on previous email requests from Continents and countries outside USA & Canada, Develop new internal lists as a resource planning tool by continent / country / time zone / language / special considerations, e.g., countries at war or past wars – cultural challenges, continue to seek new Global Reps in different continents & time zones, e.g. Africa, South America, other parts of Asia, Mexico, Australia (and New Zealand), and support and encourage overseas countries to attend in person and/or remotely the 2020 ABC and AWC.

**Tamara, our Intergroups subcommittee Chair**, reported on the status of their Needs Assessment Survey. They submitted it to the Board of Trustees for approval. The next step is to send it out to the Intergroups, gather responses through November 15, and then use the results to draft a roadmap for 2020. They also agreed to IGSC share an information table at the 2020 ABC/AWC, attendees to help staff the table during sessions, create business cards, complete the already in progress How to Start an

Intergroup, and complete a list of items to post for Intergroups on the adultchildren.com website. IGSC is looking for a Secretary.

**Members subcommittee** has no Chair, so the MSC Chair is assisting with incoming calls and emails. Eleni, our special worker, is doing a great job of answering and forwarding the messages to the proper committee or subcommittee.

**Our Regions Chair, Matt reported** he was contacted by and will be discussing with Alexia from a German speaking area in Germany about a German Region. He will talk to her and then with the Service Network Committee regarding Germany's request to become a Region. Carole reported that Regions now are set up to receive the 30% literature discount.

**Our Traveler Editor, Sharon** announced The Traveler has about 7300 subscribers. She also announced that the Membership Survey (to be sent out to all meeting groups) is almost set up and will be sent to the Board for approval by the second week in October. The goal is to announce it in the November Traveler.

#### **Young Adults and Teen Subcommittee October Second report –**

Marc, from Netherlands, was voted in as the subcommittee Chair at this meeting. Marc reported that they restarted the Young Adults and Teen subcommittee meetings on September 18, 2019. They approved an opening statement for the teleconferenced meetings: *When I look, let me truly see. When I listen, let me truly hear.* They posted the subcommittee information on WSO Slack (msc\_teen\_nd\_yng\_adlt) and two members stepped up to review the posted documents there, and if needed, will clean, brush up, and/or update them. They decided to invite a speaker for the October meeting and did. Laura is continuing to answer and reply to emails for the subcommittee with Marc's assistance. Laura wrote an announcement for the October Traveler giving information about the subcommittee and its next meeting. It was placed in that edition.

**The Member Services Committee** agreed by consensus that they will begin meeting one hour earlier each month. Starting with next month at our November 6<sup>th</sup> meeting, we will begin promptly at **10 p.m. UTC / 2 p.m. PST / 5 p.m. Eastern PST**

(Note: Daylight savings time ends the Sunday prior to the meeting in the of the areas of the world who change their clocks seasonally.)

#### **We, then, had brief Public Outreach and H&I meetings**

**Public Outreach:** Miles reported the Cornwall AA Anniversary on 4 November has invited ACA to have a table there. He also said that, due to success of the Emotional Sobriety trifold, David has an appointment with Greg of AA regarding ACA in November. They are hoping they will be allowed by GSR to set up an ACA table at the 2020 AA World Convention in Detroit.

He mentioned that he believes they have been getting invitations because of their previous talk in Montreal in January where AA members were invited. He believes that the Cornwall table came out of that Montreal meeting as well.

Rich mentioned that he was approached to write a trifold for therapists like the Emotional Sobriety one. The first draft is awaiting remarks by, or is in the hands of, WSO Trustees, doctors, and a therapist.

Miles mentioned a recent email from Africa, and Sue remarked about having received it. She mentioned that they said the meetings there do not have money to give literature away for outreach. She also said that translations are not a problem in Africa is that they either speak English or are illiterate.

**H&I:** Miles reported that he had an order for 28 Yellow Workbooks and BRBs for a women's prison in Tennessee.