

WSO Information Technology Committee December 2019 Report Addendum

The WSO Information Technology Committee would like to express its gratitude to Jim B. for his dedicated service and leadership. He has been instrumental in facilitating the carrying of the ACA Message for our Fellowship, starting in 2016 when he volunteered for this committee. He subsequently became its Chair in 2017. He also became a member of the WSO Board of Trustees as of the 2017 ABC.

In his new role, Jim immediately began the footwork to transition our websites from managed services to a self-managed WordPress platform, which has continued to save the Fellowship over \$2,000 per month in expenses. As part of this transition, his first project in 2017 was to implement the Shopify shopping cart platform, which greatly increased both the efficiency and profitability of our online literature sales. In the same year he migrated our “Repository” to what is now called the “Service Website” of acawso.org. This further helped the WSO Board and committees maintain historical records and keep the work transparent for every member of ACA.

While striving to be as responsive as possible to the needs of the Fellowship, Jim has been instrumental in furthering the development of the main adultchildren.org website and databases, which includes giving meetings, Intergroups and Regions better ability to provide accurate information so newcomers can easily find local, online and telephone meetings. He also integrated the location mapping features to help newcomers and others find their local meetings. His programming expertise also continues to help maintain the security of all databases, keeping our information safe from cyber-attacks.

For the 2019 ABC, Jim’s efforts made it possible for the first time for groups to designate a “Remote Delegate” that allowed them to participate in the business of the ABC. Prior to that, groups who couldn’t afford to send a delegate were unable to have their voice heard.

Recently, as is his custom, Jim volunteered to step into a new challenging role, that of serving as Board Secretary. He will, however, continue to work with this Committee as the Board Liaison. We are immensely grateful for this and for the expertise he brings to the Fellowship.

Thank you, Jim, for all you have done and will continue to do.

Sincerely,
The Information Technology Committee for ACA World Service Organization