

Minutes Member Services Committee Monthly Teleconference

5 February 2020 2 p.m. PST/5 p.m. EST/ 10 pm UTC (Coordinated Universal Time)

TELECONFERENCE: <https://zoom.us/j/698113496>

The meeting was opened by the Chair, Carole C., at 2 p.m. with the ACA Serenity Prayer and by reading Tradition Two.

We checked in by sharing how we were doing.

Present were Eleni, Carole, Sue, Tamara, Miles, Rich

Approved January 8, 2020 Minutes

Since Eleni M. is now officially a member of our committee as the new editor of the Traveler, we had her visit us at the beginning of the teleconference so we could all get to know her. Welcome Eleni.

Chair requested cooperation to shorten our meeting time by posting current monthly reports and Minutes each month on our repository pages for us to read before the meeting. That way we will not have to take time to read them on our teleconference but may comment on or ask questions on those postings. This will keep our repository pages up to date as well.

Chair also requested the subcommittees post anything they want on the agenda to her on Slack at least three days before the meeting date and to also read the agenda before the meeting to make sure everything is on it that was needed.

Suggested that preparing bullet points of important items for each subcommittee's part of the MSC report during Saturday's Monthly Teleconference will shorten the MSC Chair's report.

The 2020 budget was not discussed as planned due to technical difficulties.

Global Subcommittee Chair, Sue briefly added to her monthly report.

- India (“pollution there is bad now”) Our member will be back working on the committee next month.
- Israel going tremendous. Literature in their language is on free literature now. They are starting their first “Step Study”
- English-speaking meeting in Taiwan started in 2019 March – They are small and needing support. They have been invited to a round up AA in April, doing outreach.
- S. Africa growing and doing well.
- Monthly meeting on the second Wednesday to focus on literature affordability & accessibility --- We are looking at literature distribution for each country and new solutions.
- Encouraging countries to have remote Delegates and letting them know that we need their voices.
- We are exploring “Lights On” for China as a result of a request.
- We are working on a Global Annual report to go into the ABC binder

Thanks everyone, Sue

Intergroups Subcommittee, Chair Tamara said she will not be able to Chair the IG Committee meeting this month, but had received a note from Bob, one of their members, that he would do it. Has open items for the conference. She prepared a draft an IG Subcommittee business card to hand out on the information table at the ABC and wanted feedback on it before printing it.

Carole: reported for Young Adults and Teens Chair, Marc, who could not attend the meeting. He said it had been a slow month.

- They had one email request for how to open a meeting and for meeting places.
 - Has not developed that literature yet.
- Young Adults & Teens working with Hospitals and Institutions to develop school programs for ACA Teens.
- They are trying to create literature for 12-15 years
 - They need to create their own identity document about their identity rather than use the Laundry List.
 - Writing team to make outreach material. Working on a Teen trifold. (Sue asked when it will be ready.)

New Business

Member Services Committee needs:

- a Vice Chair. When this Chair rotates out in a couple of years, they will be prepared to take over. Meanwhile, the Chair needs help.
- We also need a Secretary to take Minutes, keep the MSC electronic files tidy, and keep the MSC repository up to date.
- We could use a Treasure as well to help us do our budget each year and keep us on track with it.

At this point, we agreed to have Public Outreach and H&I Committees share their reports with us before we closed our MSC meeting. Miles (Public Outreach) and Rich (H&I), are just getting organized since their change-over. Their reports can be found on their repository pages. They are going full steam ahead.

Thank you, Miles and Rich

Chair Closed the meeting at 2:30 with the ACA Serenity Prayer

Next Meeting:

4 March 2020 on Zoom: <https://zoom.us/j/698113496>

10 p.m. UTC / 2 p.m. PST / 5 p.m. Eastern EST