

WSO Information Technology Committee Report

March 2020

About WSO IT

The WSO IT Committee supports the work of the Board, WSO Committees, and special workers by assisting with technological solutions. We maintain adultchildren.org, shop.adultchildren.org, acawso.org, acawsoec.com, and acaworldconvention.org.

We meet weekly on Wednesdays at 1pm ET via Zoom and use our channel on Slack for work between meetings. If you're interested in joining us, please send an email to webservant@adultchildren.org. We welcome fellow travelers who are interested in becoming involved, especially those experienced in database, graphics and web design, particularly WordPress.

Meeting Database

- Supporting groups and IG changing their meetings to an online format for COVID-19
- Self-service update information <https://adultchildren.org/meeting/meeting-changes/>
- Further meeting update support at meetings@acawso.com

Site Maintenance

- All sites - Security updates
- Acawso.org
 - Updated various committee headers and uploaded committee reports
 - Added COVID-19 statements
 - Updated 7th Tradition Skits page
 - Updated Literature Evaluation page
- Adultchildren.org – added various COVID-19 statements
- AcaWorldConvention.org
 - COVID-19 statements
 - AWC refund announcement
 - Online ABC Delegate Registration Form
- Shop.adultchildren.org – closed and then reopened for physical product purchases
- Adultchildren.org – Dynamic Homepage Development
 - Uploaded Jan 2020 ComLine Articles
 - Resolved issue with Recovery Events feed with a link straight to Events Calendar
 - Added links for 7th Tradition and Service Website
 - Added ComLine subscription to subscribe page
 - Next Steps
 - Image purchases and formatting
 - Final approval

ABC/AWC

- Support for converting 2020 ABC to a completely online format
- Set deadline for registering Remote Delegates to April 20th to provide time to train delegates in procedures and technology
- Sent online survey for Delegate Survey to DTSC for review and feedback
- Updated Online Delegates' Zoom Guide

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Committee Support

- DCOC – Inventory Accounting project with Webgility and Quickbooks
- DTSC – Supporting Delegate Training sessions, delegate registration and technology help
- Online Service Volunteer Form – forwarded inquiries to Literature, DTSC, Nominating, APB, H&I and Member Services Committees
- MailChimp – updating contact list for meetings, IGs, and delegates
- Dropbox – file organization and user assistance
- Zoom – transfer of recordings and user assistance

Documentation

- In progress – Updating Zoom guidelines for committees
- In progress - Documenting Best Practices for ACA websites and WSO publishing guidelines
- In progress – Working with OPPM Committee to review current OPPM guidelines for websites and other WSO technology practices

Upcoming Projects

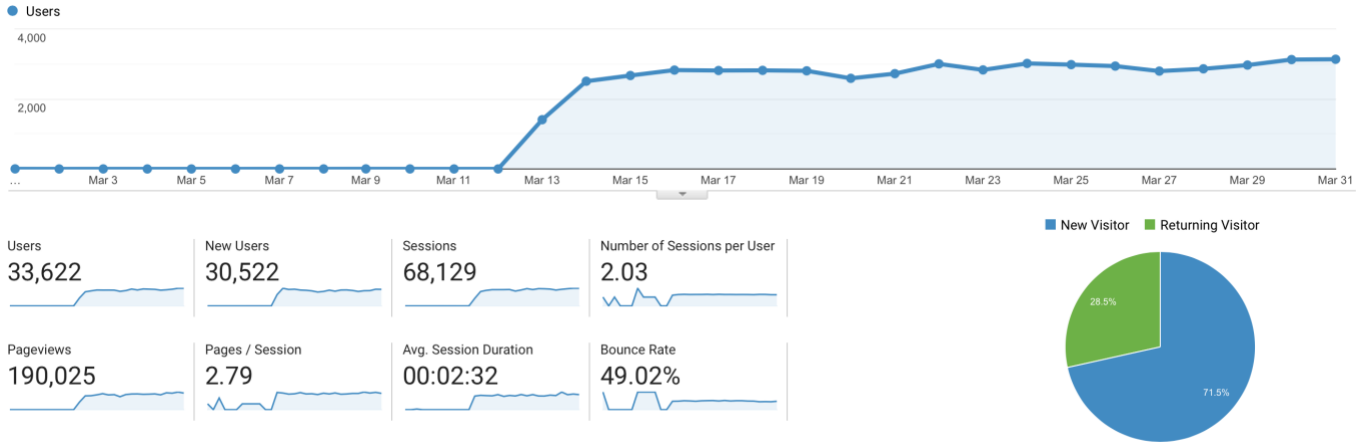
- ACA Meeting List App
- Adding time zone support for meetings

Projects on Hold

- Investigation of other software for meeting list database – more research needed – additional site purchased for development

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Website Usage Statistics were not available for February due to our analytics code being deleted during a theme update in early February. This issue has been resolved; however, it may have skewed the statistics for March.



Types of Devices accessing our site

Device Type	Count	% of Total
Total	16,311	100.00% (16,311)
1. mobile	9,227	56.91%
2. desktop	6,353	39.19%
3. tablet	632	3.90%

Top Visiting Countries

Country	Count	% of Total
Total	33,622	100.00% (33,622)
1. United States	27,253	81.14%
2. United Kingdom	1,404	4.18%
3. Canada	1,188	3.54%
4. Australia	663	1.97%
5. Sweden	325	0.97%
6. Germany	257	0.77%
7. Netherlands	220	0.65%
8. India	157	0.47%
9. New Zealand	115	0.34%
10. Ireland	111	0.33%

Top Pages Visited

Page	Count	% of Total
Total	190,025	100.00% (190,025)
1. /	21,161	11.14%
2. /quick-search/?telephonebt=Click+Here	17,229	9.07%
3. /meeting-search/	16,151	8.50%
4. /meditation/	13,284	6.99%
5. /quick-search/?onlinebt=Click+Here	12,194	6.42%
6. /mtsearch	12,007	6.32%
7. /literature/laundry-list/	9,455	4.98%
8. /resources/find-a-meeting/	8,206	4.32%
9. /resources/phone-meeting/	5,698	3.00%
10. /quick-search/	4,989	2.63%