

Adult Children of Alcoholic and Dysfunctional Families World Service Organization, Inc.

The 2020 ACA WSO Annual Business Conference Minutes

Held Virtually around the Globe April 23 – April 24, 2020

Submitted by Jim B, WSO Board Secretary

Chairperson: Mary Jo L. IL Vice Chair: Greg R. TX 131 Parliamentarian: Annie Florida Time Keeper: Miles C. Canada

Recording Secretarial Team: Marj F. Canada

Recordings of these proceedings, as well as a copy of the Delegate Binder, are available on the acawso.org website. Throughout this document notations are made to direct the reader to both the binder page for reference and specific locations in the recordings where more detail can be heard.

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Links to Recordings and other Information

2020 ABC Materials

The 2020 Annual Business Conference (ABC) was held virtually online on April 22nd and April 23rd, 2020. The recordings from the ABC are being made available for the fellowship. They can be found on the service website here,

Delegate Binder and Other Delegate information

There is a tremendous number of helpful documents posted on the service website. Thank you to the ABC Committee, Delegate Training Subcommitee and the IT Committee for putting this all together. The set of 2020 delegate material can be found on the service website here, https://acawso.org/category/abc-2020/. The delegate binder used during the 2020 ABC can be downloaded at the following link https://acawso.org/wp-content/uploads/2020/04/The-2020-Delegate-Binder-FINAL.pdf

2020 ABC Agenda

https://acawso.org/wp-content/uploads/2020/04/The-Agenda-of-the-2020-ABC.pdf

Thursday April 22th - Day 1 proposed Agenda

DAY 1
AGENDA

The 2020 Adult Children of Alcoholics, Alcoholic/Dysfunctional Families World Service Organization's *first-ever 'Online'* Annual Business Conference

All times EDT (Eastern Daylight Time - North America), Zoom line opens at 8:45am

9:00-9:25 am:

Introduction/Greetings

- Call to order and welcome by WSO Board Chair. Readings and Serenity Prayer.
- Welcome from ABC AWC Committee Chair, including an introduction of the ABC Conference Secretary, and call to ratify the ABC Conference Chair.
- The Conference chair briefly explains the ground rules and explains the process for submitting floor motions. The IT Committee gives tech support reminders.

9:25-9:35 am:

Approval of 2019 ABC Minutes

9:35-10:35 am:

Treasurer and Committee Chair Reports

Treasurer's report will be up to 10 minutes and other reports will be limited to 5 minutes each, including delegate questions. Additional questions may be asked from 10:50-11:30 am.

10:35-10:50 am:

Personal needs break

(Ends with a 5 minute gentleness break at 10:45, led by a designated volunteer.)

10:50-11:30 am:

Open Delegate Q&A

Board and committee chairs. Continued opportunity to ask questions regarding committee reports. If committee-related questions end early, general board Q&A will complete this time block

11:30-12:15 am:

Meal Break

12:15-12:25 pm:

Reconvene

Refresher on the Ballot Proposal debate process. Reminder of the floor motion process.

12:25-4:00 pm:

Ballot Proposal Discussions.

During a break between ballot measures, at approximately 2 pm, 10 minutes will be designated for a personal needs break and 5 minutes for a gentleness break, led by a designated volunteer.

4:00-4:15 pm:

Official Close of Day 1

Instructions for participation in breakout discussions of tabled ballot measures undergoing possible revisions. Last call for submitting floor motions.

4:25-5:15 pm:

Breakout Discussions

regarding tabled ballot measures; focus on identifying consensus revisions, if possible. All breakout sessions will end at 5:15, with a 10-minute warning provided.

DAY 2 **AGENDA**

The 2020 Adult Children of Alcoholics, Alcoholic/Dysfunctional Families World Service Organization's first-ever 'Online' Annual Business Conference

All times EDT (Eastern Daylight Time - North America), Zoom line opens at 8:45am

Note: the afternoon schedule is subject to revision, as certain segments may end early or run long. The chair will regularly update delegates, and an online agenda will be updated.

9:00-9:15 am:

Greetings - Serenity Prayer, ground rules reminder

9:15-9:55 am:

Volunteering - Group discussion of volunteer service at WSO, invitation to serve

9:55-10:35 am:

Special Report and Discussion - about a new Service Manual that is under

development (Led by Jim B., chair of the Service Network Committee)

10:35-10:50 am:

Personal needs break

(Ends with a 5 minute gentleness break at 10:45, led by a designated volunteer.)

10:50-11:30 am:

Coronavirus discussion - brief Board presentation on issues identified by WSO,

followed by delegate discussion and input on fellowship needs.

11:30-12:15 pm:

Meal break

12:15-2:30 pm:

Ballot Proposals, cont. - Complete discussion of ballot measures, WSO motions.

On any motions tabled during Day 1, breakout committee participants will report back to delegates on any consensus revisions. Final action by delegates taken at that time.

2:30-2:45 pm:

Personal needs break

(Ends with a 5 minute gentleness break at 2:40, led by a designated volunteer.

2:45-4:00 pm:

Consideration of floor motions, final action on tabled ballot measures

- Delegate discussion and voting: Which floor motions, if any, are considered time urgent? If more than one time-urgent proposal, which will be discussed first?
- Discussion of measures that meet the time-urgency threshold; other measures are referred to WSO Board

Optional open delegate discussion: if voting is completed before 3 pm, roughly 45 minutes will be set aside for delegate open comments and Board Q&A on emerging fellowship needs. Conference chair may declare a personal needs break before trustee ratification.

4:00-4:30 pm:

Board Ratification - by individual acclamation, after brief self-introductions by

each trustee.

4:30-5:00 pm:

Closing discussion

- Invitation to delegates to stay involved
- Introduce delegate experience survey
- Invitation to participate in 2021 ABC (scheduled for Boca Raton, FL, and online)
- Invitation to Virtual AWC April 25, 10 am eastern U.S. to April 26, 12 noon eastern U.S.)
- Thanks to all
- Closing Serenity prayer

Day 1 – Thursday April 22th Tape 1

Welcome by Charlie H, ratification of Conference Chair Mary Jo L

Opening readings – The Problem was read by Bill B. The solution was read by Suzy from PA. The April 23 Daily Meditation was read by Suzette from Indiana.

Moment of Silence followed by the Serenity Prayer

Presentation of some technical issues for the meeting by Sharon F, WSO IT Chair. Some helpful tips can also be found here, <u>Participant-Quick-Reference-Sheet.pdf</u> (acawso.org)

Approval of the 2019 ABC Minutes from Sweden – Jim B WSO Board Secretary, seconded by Julianne V. 89 In favor – Voting done by Yes/No from Participants Window

Treasurer Report – Please see the Delegate Binder pg. 72 and presentations for full details, https://acawso.org/wp-content/uploads/2020/04/Treasurer%E2%80%99s-Report-2020-ABC.pdf

- Question from Sarah O, IG 2 Asked to clarify 2 buckets shown for 7th tradition, and how some funds from book sales are being used to help fund the committees and fellowship services.
- Kathy CA837— Asked if there are profits associated with shipping. Our shopping cart estimates the exact cost of shipping.

Committee Reports – Please see the Delegate binder for the report details.

- a. Office Report presented by David McB (it's to early for Nick!)
- b. Executive Committee Report by Vice Chair David McB. DB (Delegate Binder) pg. 96
- c. Literature Committee Presented by Charlie H. DB pg. 98
- d. Finance Committee presented by Bill D, DB pg. 101
- e. ABC/AWC Report, Miles C. DB pg. 109
- f. Ballot Preparation Committee, DB pg. 111
- g. Distribution Center Oversight Committee, Bill D, DB pg. 105
- h. Member Services Carole C DB pg. 115
- i. Public Services David McB DB pg. 125
- j. Hospitals and Institutions, Rich R DB pg. 126
- k. Information Technology, Sharon F DB pg. 127
- I. Operating Procedures and Policy, Mary Jo L, DB pg. 133
- m. Nominating Committee, Greg R, DB pg. 134
- n. Archives Committee Marcia J, DB pg. 135
- o. Audit Committee no current Chair, DB pg. 136
- p. European Committee Report, Majbrit M & Fredrik, DB pg. 112
- q. Diversity Adhoc Committee Jim B, DB pg. 162
- r. Human Resources Adhoc Committee, Rich R, No report
 - HR is a brand-new committee and their main task is the create a Human Resources Handbook for WSO Employees

10 Minute Personal Needs Break

5 Minute gentleness Break with Dalia from Israel sharing Experience Strength, and Hope Questions from the floor about the committee reports

- a. Julianne V Indiana IN0097 Literature Committee Question Are you considering doing a 12 Steps, 12 Traditions, and 12 Concepts similar to Alanon's *Paths to Recovery*? Charlie H This has been discussed but no firm plans yet. No need to wait a year for a proposal, you can join one of the Literature calls to present the idea.
- b. Kelle TEL0341 1) Question about the 7th tradition contributions where does the money go? Does this go to Board Members expenses? Bill D Some expenses for Board members travel is budgeted for, the bulk of member services expenses are comprised of special worker salaries, rent, costs for the ABC, many others. These are all detailed in the published budget. 2) Are the paid workers members of ACA? Bill D Some of them are it is not a requirement. 3) Question on Board member Terms They can serve up to 3 2-Year Terms. Do they roll over or are they renominated? Greg R Board members can continue for a 2nd or 3rd term if they desire. All Board Members need to be ratified at each Annual Business Conference.
- c. Josh IG 626 1) Did DCOC slides show units or dollars? Units were shown, we can add more details in the future 2) How is the Diversity of the diversity committee? Jim B We are meeting virtually and have not asked people for their backgrounds. It is all of our responsibilities to let people know about this committee and to get involved.
- d. Scott B Texas 0131 How are we handling COVID-19 with our paid workers, keeping people safe and handling a possible shutdown of the distribution center. David McB We have enough space in our office with 3 workers to keep them safe, and they do work remotely at times. We have a large portion of sales done from Amazon also that needs less support. Bill D We need to get more groups doing contributions, and yes 1\$ is not really enough. We are letting people know about the 7th Tradition regularly in the Traveler newsletter and at our monthly Teleconference. We are setting up a Venmo account for WSO and encourage groups to do this also with almost all groups meeting virtually. Charlie H we have a dedicated session on how WSO and ACA can support each other during COVID-19.
- e. Brad L Maryland 00060 1) Say a very large increase (97%) in UPS shipping Can we get Nick to be sure this is correct. David McB We use multiple shipping companies and have brought them in to ensure we had the best rates. Yes we can look into your specific orders to see what happened 2) Can the 7th tradition donation page be made so that contributions be made in dollars, instead of units.
- f. Sarah O IG 002 Asked for clarity on the Finance slides what is meant by future needs of WSO financial system integrity and what should we share with our groups and members about the 7th tradition? Bill D As we continue to grow around the globe we need to ensure we capture all of the information correctly in our chart of accounts, Meet GAPP (accounting) standards, and financial reporting requirements. On the 7th tradition, locally in south Florida we are asking groups and members to contribute directly to WSO when their group has covered their prudent reserve and does not have expenses during COVID. Majbrit Many of the foreign Intergroups need to meet expenses of small print runs and have trouble passing funds onto WSO. This may be the same in other areas.

- g. Kathleen CA1312 The new policy that the literature committee just shared is very similar to one of the Proposals being considered for this ABC. Can the proposal be switched to the new Policy? Mary Jo Yes This is a good idea and can be handled when we get to the proposals on the agenda.
- h. Jim R Web 0120 There has been talk of a queue of literature being worked on where can one see what's in the queue? Charlie This is an initiative that has fallen behind. We have a few lists 1) Literature under development this is reported on regularly. 2) Literature Evaluation this needs support 3) we need a complete list of all items also. We hope to have something by July.
- i. Alex O IG638 Tennessee Concern about the 3 years back taxes. How are we handling this? We are proactively addressing this with a number of volunteers. We are using the volunteer amnesty program offered by many states. This helps us avoid any penalties. And we are turning on the tax collection when we can. We expect to be able to get in compliance in 2020.
- j. Rick H EC009 Question on International Scope what countries are covered? It seems that most people are from the US. Jim B We do not have any reports that show this now, the meeting lists does have a drop down that shows the countries with meetings. Charlie H We have significant growth internationally and have a Global Members Sub Committee. Our virtual AWC starting this Saturday is called Global Connections and will have meetings circling the globe. Sue V Is chair of the Global Members from Toronto CA and has a focus on meetings in continents outside north America. There is a long list of countries outside the US who are participating we are going in the right direction. Majbrit being from Europe (Denmark) has helped her grow support in there and she hopes to see similar things done elsewhere
- k. Gloria B CA1266 Thank you for your service.
- I. Anita from Belgium 009 Thank you for holding this online, I could not attend in Florida, but I can attend online! We are a new group and want to understand how better to get Literature and how to practice the 7th Tradition. Fredrik please contact me directly and we can discuss this.
- m. Petra Spain, ESP 002 Similar question to Anita We have new meetings and our trying to connect to an Intergroup. The website says there are 2 Spanish IG's one appears to have folded, and the other one in Madrid is not responding. Majbrit All of the European committee email addresses are in the binder and our website is acawsoec.org. Fredrik there is not a way to contribute directly to the EC yet. WSO does support transferwise that allows European funds to be collected for the WSO with no exchange costs.

2. Meal Break

Day 1 – Thursday April 22th Tape 3

Return with the ACA Serenity Prayer

Review of the modified Roberts Rules and Parliamentary Procedures that we will be following

- these are found on page 19 of the Full Delegate Binder
 - a. Step 3 on page 21 has been removed and will not be part of the process. This is based upon feedback from our practice session yesterday.

Proposals start on page 166 of the Delegate Binder

Proposal 3 - Issue: The Service Network Committee is asking the ACA Fellowship to adopt the following preamble and have the WSO Literature Committee use it when they feel it is appropriate when updating current literature.

- a. 10 Minutes of discussion please check the recording for details
- b. Poll with 3 choices A) support the proposal in its current form, B) Do not support the idea of the proposal, or C) support the idea of the proposal with a few modifications before a motion is made
- c. 97 out 110 votes placed 81% voted for option C so this is very clear and will be moved to a small group discussion later today

Proposal 10 - Issue: We propose that . . . the WSO create a daily reparenting reader similar in structure to the Strengthening My Recovery (SMR) daily reader. Reparenting tips, meditations, etc. would draw from the forthcoming Loving Parent Guidebook, the Big Red Book, other ACA literature, including new material, and ACA member submissions. The daily reparenting reader will complement the upcoming Loving Parent Guidebook, which helps ACAs learn and apply reparenting tools. The proposed reparenting reader will provide daily inspiration and support us to reparent ourselves with gentleness, humor, love, and respect

- d. 10 Minutes of discussion please check the recording for details
- e. Poll with 3 choices A) support the proposal in its current form, B) Do not support the idea of the proposal, or C) support the idea of the proposal with a few modifications before a motion is made
- f. Clear Majority for A looking for a motion made by Kathy T from CA, Seconded by Liz C from IG 44 Motion wording is exactly as the proposal issue above.
- g. 10 Minutes to discuss the Motion please check the recording for details
- h. Vote on the Motion Yes, No, or Abstain
- i. Clear Majority in Favor
- j. 7 people voted against it and 2 minutes was provided for a minority opinion None was given
- k. The motion has passed

Proposal 8 - Issue: We propose that . . . Additional Boundary Resources are needed in ACA Guideline materials to assist adult children with establishing healthy and safe boundaries, using BRB and ACA materials. This material can be used as: a chapter, a workbook, an Introduction to Boundaries booklet, a guide for presentations and Group work at ACA meetings or conventions.

- a. 10 Minutes of discussion please check the recording for details
- b. Poll with 3 choices A) support the proposal in its current form, B) Do not support the idea of the proposal, or C) support the idea of the proposal with a few modifications before a motion is made
- c. There is no clear majority
- d. Yes/No selection from the participant panel to ask if this should be sent to a breakout group Yes or No
- e. 70 in Favor, 22 Against no Minority opinion this will be discussed later today

Proposal 13 - Issue: We propose that . . . The "Alcoholic/Dysfunctional Families" part of the title on the cover of the Big Red Book be moved up to be consistent with the Title Page, Page I. "Adult Children of Alcoholics Alcoholic/Dysfunctional Families". Also that the spine be changed to read "Adult Children of Alcoholics/Dysfunctional Families".

- a. Charlie H presented a recently passed WSO Board motion that should address this issue for ACA Literature
- b. A Yes/No question was made to see if the delegates agree that this proposal does not need to be discussed as it is being addressed already by the Literature Committee.
- c. 87 in Favor of not looking at this proposal today

Proposal 6 - Issue: We propose . . . that WSO create a document regarding the experiences, strength, and hope of members who have faced situations in which individuals or groups have not followed the traditions or principles of ACA. We suggest that this document be published now as a pamphlet and/or online resource and later as a chapter in the next edition of the Big Red Book. We understand that the literature committee oversees ACA-related literature issues, but we believe that this topic is highly relevant and merits fellowship-wide attention and discussion. We note that the Crosstalk pamphlet has some examples of individuals' stories that are directly focused on various dimensions of cross talk. There is another example of the type of stories we have in mind in the current version of the Big Red Book in the section on Tradition 10. We would like to participate with our fellows in expanding this format to other dilemmas that we, as ACA fellows, face but often find difficult to discuss or resolve without the guidance that additional texts might offer. We imagine stories that:

- Address dilemmas related to various traditions or principles;
- Place our common welfare and ACA unity first; and
- Express experience, strength, and hope.

We have included several examples of such stories in the Appendix on the next page (which are not able to be attached to the website survey format)

- a. 10 Minutes of discussion please check the recording for details
- b. Poll with 3 choices A) support the proposal in its current form, B) Do not support the idea of the proposal, or C) support the idea of the proposal with a few modifications before a motion is made
- c. No clear choice
- d. Yes/No question Should this go to a Breakout Room?
- e. 72 Yes, 18 No It will be sent to a breakout room later today

11 Minute personal needs Break

Day 1 – Thursday April 22th Tape 4

5 Minute gentleness Break – Share from Jim R on Service experiences

Recap of Votes so far

- a. Proposal 3 ACA Preamble Moved to a breakout session
- b. Proposal 6 Literature for situations in which individuals or groups have not followed the traditions or principles of ACA Moved to a breakout session
- c. Proposal 8 Additional Boundary Resources Moved to a breakout session
- d. Proposal 10 Daily Reparenting Reader Motion Made and Passed
- e. Proposal 13 The "Alcoholic/Dysfunctional Families" part of the title on the cover of the Big Red Book Declined to Board's Motion that already addresses this for BRB and other literature

Proposal 9 - Issue: We propose that . . . WSO publish an ACA beginners meeting handbook, much like "A New Hope Beginners Meeting Handbook" currently available at www.ACAhope.com, to provide an introductory ACA program overview that is accessible, digestible and engaging for newcomers and beginners.

- a. Mary Jo asked if she could take some people lower down in the hands raised order f they have not shared yet as a number of people are clicking quick and getting multiple times to speak. 73 to 3 in favor of allowing this.
- b. 10 Minutes of discussion please check the recording for details
- c. Poll with 3 choices A) support the proposal in its current form, B) Do not support the idea of the proposal, or C) support the idea of the proposal with a few modifications before a motion is made
- d. 64% in Favor of this becoming a Motion Kathleen S CA 1312, Seconded Justine IG 599
- e. Up to 10 Minutes of discussion on the motion if needed please check the recording for details
- f. We voted on the Motion Yes, No, Abstain 64% in Favor 29% Against Motion Passes
- g. Minority Option was given 2 minutes to speak
- h. Some people said that they would change their vote so we revoted on the motion
- i. The new vote is 46% in Favor 49 % Against No Further Action on this proposal

Proposal 4 - Issue: We propose that . . . the ACA Copyright Release Form be revised to include a second option, so ACA WSO can be granted permission by anonymous authors or groups to reuse or excerpt their already copyrighted or published materials.

- a. 10 Minutes of discussion please check the recording for details
- b. It was noted that the Literature Committee has recently posted a Copyright Release Policy that aims to address these concerns. It is in progress.
- c. There was some confusion regarding how to proceed The parliamentarian advises us that we should treat this just as we did the other proposals.
- d. Poll with 3 choices A) support the proposal in its current form, B) Do not support the idea of the proposal, or C) support the idea of the proposal with a few modifications before a motion is made
- e. 35% In Favor of a motion, 20% against, 45% wanted to send it to Breakout
- f. There is no clear majority asked for a YES/NO vote to move it to a breakout room. 45 Yes, 47 No This is the end of the Proposal FYI The Literature committee is still looking at this.

We will now break up into 3 Breakout groups

- a. Breakout room 1 The ACA Preamble Proposal 3
- b. Breakout room 2 Additional Boundaries Proposal 8
- c. Breakout room 3 Tradition Related Issues Proposal 6
- 1. Reminder that floor motions can be submitted via email secretary@adultchildren.org by 6PM Eastern today. Please include information about why it is time sensitive.
- 2. Closing of the ABC Session with the Traditional Serenity prayer Breakout rooms will continue to be setup and run.
- 3. 5 Minute Break before The Breakout rooms are ready
- 4. Breakout Rooms were created met for 50 Minutes and will report back tomorrow with their findings
- 5. After the breakout rooms closed we came back for the ACA Version of the Serenity Prayer

Day 2 – Friday April 23th Tape 1

Opening with the ACA Serenity Prayer

Reading of the day's Daily Meditation/Affirmation by Marie from Sweden

Reading of the ACA Commitment to Service – Christy From Texas, Betty from Florida, Alexandra from Sweden, and Laura from IG 610

Technology Reminders from Sharon, the IT Committee Chair

Charlie H Session on volunteer service in ACA

- 1. Charlie is the WSO Board Chair and Chair of the Literature Committee
- 2. Reference to the ACA Service Network found in the Delegate Binder pg. 35
- 3. Note that there are many service opportunities in ACA and we need your help
- 4. Charlie Shared about his service experience
- 5. Bill D Board Treasurer shared about his service experience
- 6. Carole C Member Services Chair shared on her story and service experience
- 7. David McB Board vice chair shared on his service experience
- 8. Greg R Chair of the Nominating committee shared on his ACA background and the needs of the Nominating Committee
- 9. Sharon IT Committee, shared about her service experience starting with Telephone meetings
- 10. Jim B Board Secretary Shared about the Service Network committee and the opportunities to help create ACA Service Material
- 11. Majbrit European Committee Chair shared about her ACA Service experience with the European Committee Happy ACA Anniversary today Majbrit!!
- 12. Fredrik Incoming European Committee Chair shared about the growth of the European Committee and the need for Country Service Sponsors and Committee members
- 13. Sue V Shared about her ACA background and the Global Members Subcommittee

Special Report and Discussion on the ACA Service Manual – Jim B – Chair of the Service Network Committee

- a. Powerpoint presentation and polls
- b. Shares from Marc from the Netherlands, Justine F, Sarah O
- c. Request for feedback from the ABC Floor 1 minute shares
- d. Sneak peak at some of the Service Manual Chapters Listen Learn Love

Personal Needs Break

Gentleness Break with Fredrik sharing on Service

Mary Jo shared that she noted that the following countries are represented from her informal review (Sweden, Belgium, Canada, Israel, South Africa, Denmark, Spain, Finland, France, UK, India, Germany, Netherlands, Lithuania, and United States)

Coronavirus discussion - brief Board presentation on issues identified by WSO, followed by delegate discussion and input on fellowship needs.

- a. Charlie H Quick summary of the initial WSO response and what we can expect going forward. Fellowship input to make the decision to have a virtual ABC and AWC
- b. Sharon F Summary of the IT and website changes
- c. Bill D Some of the impacts on WSO Finances, Hotel Contract, Book Sales and 7th Tradition Impact

Day 2 – Friday April 23th Tape 2

Coronavirus discussion continued

- 1. David McB provided an update on the impact on Signal Hill and Amazon
- 2. Charlie noted that WSO and others are doing more online workshops

Coronavirus discussion – Comments from delegates – Please check the recording

Charlie H encouraged members to continue this discussion on Slack 45 Minute Meal Break

Day 2 – Friday April 23th Tape 3

Report and actions from breakout room 1 – ACA Preamble

- 1. Results reported by Josh from IG626 The group had a number of thoughts and comments but did not feel that that they had enough time to wordsmith an updated version of the preamble. They agreed to send their feedback to the Service Network Committee and have them continue to work on this. Christopher has notes from the session. They were sent to the WSO secretary.
- A motion was made to formalize the suggestion and to have the ABC vote on it. Motion made by Josh from IG626, and seconded by Justine from IG599. Motion: To send proposal 3, the ACA Preamble back to the Service Network Committee for wordsmithing with our workgroup's thoughts.
- 3. Vote was conducted with results 88% in favor A minority opinion was requested. Marcus noted that this was a not a real group conscious since there was no discussion.
- 4. The chairperson noted that there was a point of order that was missed, and we should have had a discussion. We will cancel the vote and go back to discussion.
- 5. 10 Minutes of discussion
 - a. Petra from Spain noted that she was part of the breakout room and was not able to add additional comments that she has and asked how can she make them now.
 - b. Christopher noted that he was taking the notes and captured comments from the chat window also. He also provided contact details of all of the people that were in the breakout room to the WSO Secretary who can reach out to people to be part of any future wordsmithing.
 - c. Louis B Suggested the addressing predatory behavior model be followed and that Town Halls be used to collect fellowship wide feedback on the preamble before it is brought back to the ABC.
 - d. Carole from region 2, noted that a number of people at the ABC expressed in joining the Service Network committee to help work on this
 - e. Marcus from IG 646 from California, He was part of the breakout room and voted against sending back to the Service Network Committee and believes it should go to the Literature committee to get a wider range of input.
 - f. Zoe from California 1311 Agree that fellowship input is needed for the final revision. Noted that a number of European groups use the wording on the home page of the website.
 - g. Josh from IG626, noted that it was encouraged for interested people to join the SNC to help with the wording, and that he agrees that fellowship input is needed and likes the

- idea to follow the model of the Addressing Predatory behavior town halls and would entertain a friendly amendment.
- h. Kathleen from CA1312 asked what the town halls were like and suggested that the website make this information easily available.
- 6. A point of information was made to clarify that abstain means that you do not have a preference on the motion, or you cannot vote yes or no.
- 7. The chair apologized for doing the earlier vote prematurely and called a new vote on the same motion: To send proposal 3, the ACA Preamble back to the Service Network Committee for wordsmithing with our workgroup's thoughts
- 8. Results: 85% in favor Minority opinion Neal from TEL272 noted that he wanted to make a friendly amendment to include that a town hall be used to collect fellowship wide input. How can he do that?
- 9. It was announced that the motion passed.
- 10. It was noted that we have a number of attendees from outside the US and they may not be familiar with some our idioms and phrases. Please try to avoid using American English Jargon that may not translate easily to non-English languages.

Report and actions from breakout room on Proposal 8, additional boundary resources

- 1. Jim R from Web 0120 Summarized the activity of breakout room 2
- 2. A motion was presented by Robear from FL173 We direct the Literature Committee to create and distribute educational resource(s) that assist adult children with establishing healthy safe boundaries. Motion made by Robear, seconded by Tamara P from MN0056
- 3. There was a discussion about handing the s, or no s, or parenthesis.
- 4. 10 Minutes of discussion
 - a. Kathleen from CA1312 we did agree on S, there was a discussion about encouraging the material be presen
 - b. Bill D- FL 158 Proposed a friendly amendment to remove the words and distribute since the literature committee does not handle distribution.
 - c. Robear accepted the friendly amendment, Motion: We direct the Literature Committee to create educational resource(s) that assist adult children with establishing healthy safe boundaries.
 - d. Discussion on the amendment
 - i. Anita from Belgium 0009 She does not remember the working group discussing distribution, so she is happy with the amendment.
 - ii. Ann from IG644 in New Jersey Suggested that the wording "and Distribute" was included to ensure that the material would go the next level and it would be used.
 - iii. Ellis from NJ 134 Reiterated the concerns raised yesterday that we are producing to many different pieces of literature and asked if we could consider adding wording that this work be combined with other literature.
 - iv. Charlie the Chair of the Literature Committee noted the Literature committee has a number of pieces of Literature that any new work done on boundaries could be included in a number of Literature projects.
 - v. Jim R from Web 0120 It was interesting to be part of the breakout group and see how differently people that about what the word resource meant. It could be a simple listing of existing resources or a new book or booklet, etc.

- vi. Hellen from CA1385 Specific information on boundaries is needed, we are not sure what format is needed, but the fellowship has been asking for information on boundaries.
- vii. A vote was called on the amendment to the Motion: We direct the Literature Committee to create educational resource(s) that assist adult children with establishing healthy safe boundaries.
- viii. 85% in Favor of the amendment we started to do a minority opinion and stopped
- ix. There was clarification on what we just voted on it was the amendment to the motion
- x. It was decided we would now vote on the amended motion
- xi. 90% in favor of the amended motion
- xii. 2 Minutes for the minority opinion on the amendment
 - 1. None
- xiii. The Amended motion passed.

Report and actions from breakout room on Proposal 6, WSO create a document regarding the experiences, strength, and hope of members who have faced situations in which individuals or groups have not followed the traditions or principles of ACA.

- a. Kelle J summarized the activity of the group in the breakout room.
- b. Kathy T from CA presented a consensus motion from the group, Motion: Create a subcommittee or group (to be determined) to research and develop solution oriented resources via the traditions for the purpose of addressing safety in meetings for the benefit of the entire fellowship.
- c. Motion made by Kelle from TEL 0341 and seconded by CA837
- d. 10 Minutes of discussion
 - Guy from RI 0014 was also in the breakout room and noted there was discussion about this being done virtually and that the information be made available for workshops, and groups to use for presentations.
 - ii. Scott form Texas 0131 was also in the breakout room and noted that this is important and needs to be kept front and center.
 - iii. Brad MD 0060 also in the group and was in the minority and wanted to hear from the proposal author and thinks the original proposal was broader and it is now only focused on meeting safety. Wanted it to address all group health issues.
 - iv. Jim from WEB 0120 is surprised that the motion does not look like the original proposal at all.
 - v. Sue from CA 332 was in the group and would also expand this to help increase the health of the meeting, not just safety. It could be expanded to include more ideas from the original proposal.
 - vi. Christopher From IG651 Proposed an amendment to say safety between members (not just members)
 - vii. The parliamentarian was asked to clarify how to handle the amendment Christopher has asked to make an amendment and it would need a second and then we discuss it...
 - viii. Amended Motion from Christopher: Create a subcommittee or group (to be determined) to research and develop solution-oriented resources via the traditions

for the purpose of addressing safety in meetings between members for the benefit of the entire fellowship. It was seconded by Steven B from CA 218

- ix. 5 Minutes discussion on making the amendment
 - 1. Josh W asked about the process for making amendments to amendments.
 - 2. The chair noted that we used breakout rooms to avoid wordsmithing motions during the full ABC. We will entertain one friendly amendment only.
 - 3. Brad from MD 0060 The amendment does very little for the motion, we have gotten to far away from the proposal about creating best practices to help groups.
 - 4. Duff UT 029 referenced BRB tradition 9, pgs. 533-534 and safety committees. pg 534 states that creating a safety committee is a bad idea.
 - 5. Carole Region 2 We already have a working group on safety.
 - 6. Toni P IL 193 I am getting confused and frustrated. I think this group is looking for a place to take grievances when a group is not following traditions.
 - 7. We are voting on the amendment now, replacing **in meetings** with **between members**
 - 8. There is no clear majority so the amendment fails and we go back to the original motion
- x. We are not entertaining any additional amendments and go back to discussing the original motion made by the breakout room.
- xi. Steven from CA 218 Voted against the original proposal but is in favor of this updated motion created by the breakout room that is solution focused.
- xii. Joanie from Maine 0040 Does not see stories being referenced in the motion and thinks this was an important part of the original proposal.
- xiii. Mikkel from Denmark 004 Was part of the discussion group, the sharing in the group was very broad and expands to many different levels, and they wanted it to be solution focused to provide tools, there was a concern about expanding the BRB too much.
- xiv. Marica from IL 0237 We already have a committee that deals with safety, people can join that committee, this motion is not similar to the original proposal.
- xv. Mary Jo asked if we have a WSO safety committee. Not officially
- xvi. Kathleen from CA1312 concurs with Duff and others, that there is need to have this solution focused on traditions. The people behind this motion are mostly outside the united states who are looking for guidance. We can put something online to facilitate this.
- xvii. Now voting on the motion Create a subcommittee or group (to be determined) to research and develop solution oriented resources via the traditions for the purpose of addressing safety in meetings for the benefit of the entire fellowship.
- xviii. 48% in Favor, 45 Against The motion does not pass there is no further action at the ABC for this proposal.
- 5. Polled delegates to see if we should use the next 30 minutes or so on Questions and Answers the delegates voted in favor.

General Question and Answer session chaired by Charlie H.

a. Jeanie FL152 – There is a huge need for outreach, we have been approved by the palm beach country jail and recently had an audience of 42 people that were captivated. Can we have more information about outreach efforts and public services? Can Bill D provide

- a breakdown of 7th tradition Contribution vs Literature sales? And lastly, it has been very rewarding sponsoring someone from Norway this past year, and asked if we can have our literature in Norwegian or Swedish
- b. Dalia from Israel 0007 1) the coronavirus situation and phone meetings Can these all be made available with international numbers. Only having US numbers is very difficult for other countries. 2) asked if someone could share resources that were mentioned recovery dot com or something and a large facebook group.
- c. Bill D replied to Jeanie that 7th Traditions was 11% of our income compared to 89% for literature sales
- d. Sean from Taiwan 0001 Literature has an astronomical shipping cost to get them here. Can we print them locally? Charlie H replied that we have some programs that can help and to email litchair@acawso.org as we our expanding or distance delivery model
- e. David McB replied to Jeannie about the jails and other out reach efforts. Contact David or Rich R. David Noted intherooms.com has a number of ACA meetings each week and zoom does have international numbers.
- f. Miles noted that jails will often let soft cover Big Red Books in
- g. Alex from Tennessee IG 638 HR/Office Manager question We are concerned about the responsiveness of the WSO office. We recently changed officers at our intergroup and have been trying for 2 weeks with phone calls and emails to have the WSO office help us change our contacts. Our calls went unanswered. We called Bill D and he was able to correct it in 24 Hours. This is not a good way to work needing to know someone to get things done. What is WSO doing to ensure this does not happen in the future?
- h. David McB we had a problem with email accounts and some emails were not being received. The same problem with our phones. This helped is find the problem. It was a onetime occurrence, and it has been corrected.
- i. Alexandra Sweden 0163 Liked that we recognized that we need to hear from a wider range of people here and not just the people that click on the computer the quickest. Can we make this part of our modified Roberts rules of order?
- j. Maria Sweden 023 Concerned about how we reach out to Newcomers as we have more online meetings. How can we let people know anbout the orio
- k. Josh IG 626 Asked for the board perspective on Meeting Safety, Traditions and Concepts. There are a number of different areas things appear to be happening on this going back to the Addressing Predatory behavior report.
- I. Charlie H Yes there are a number of activities inside and outside the board and we expect this to continue.rewpli
- m. Marie from Sweden 063 Thanked everyone and is overwhelmed how much amazing work was done to make this happen. So grateful to be part of ACA.
- n. Sona from Finland 0053 Also so grateful request when developing new literature material that we do not use idioms and phrases that are difficult to translate.
- o. Sarah IG 002 Echo the big thank you question about process what is the best way to have ideas considered for new Literature, Ballot Proposal or Literature committee request?
- p. Charlie H either way is fine, contacting <u>litchair@acawso.org</u> can be done at anytime. We are in the process of doing online submissions also. The process is not quick as we would like, we need more volunteers and do quarterly meetings. We plan to move toward review editions of literature out quicker and get feedback

- q. Laura K IG 610 from San Francisco Bay Area feedback on reaching out to newcomers during zoom meetings. She has connected with a newcomer in Atlanta. It was as simple as a section in the meeting script that asks for people that need sponsors and that are willing to sponsor.
- r. Larry from California IG 584 Public outreach can be done to dually diagnosed treatment centers, quarterly appeals online, Promise 7 meetings, reaching out to newcomers – website is lacking, rotation of leadership, getting some WSO members to speak at our speaker meetings
- s. Justine IG 599 from PA Free Conference call has an app and calls can be made without having international calls.
- t. Toni from IL 193 Newcomer information is available as Ready Set Go, many sessions are offered on phone and zoom. Please contact me on slack. We will help you anywhere in the world. Look for our fliers the slack and traveler.
- u. Mikkel from Denmark 0004 Thank you. Denmark also uses step study groups to help bring people together. He has a format that he can share with you.
- v. Rick from DC 009 This is my first time as a delegate just like my home meetings this has been a refreshing experience with people of integrity, honest and dedicated and a safe place, thank you.
- w. Any additional questions or comments please share them on slack or reach out to any of the committee chairs or email contacts listed in the service network section of the delegate binder.

Day 2 – Friday April 23th Tape 4

Gentleness break with Veronica from Switzerland – EC Treasurer for WSO in Europe

Consideration of Floor Motions – Motions Submitted

Motion: (Brad L MD0060)

I move that a single representative from the group that put forth a ballot on the ABC agenda be given the opportunity to speak to their motion for 2 minutes before the first 10 minute discussion begins.

This is timely because if it had to wait for a ballot in 2021 then it would not be able to be enacted until the 2022 convention.

Reasoning: Hearing from the author often communicates important information that may not be in the written ballot.

Motion: (CO0092 Andy D)

I would like to propose a floor motion: That the literature committee become involved in the intent of Proposals 6, 8 and 9 and issue an opinion as to what their recommendation would be regarding the intent of these 3 proposals and what their opinion would be regarding how to proceed in the bigger picture of literature for ACA. It is clear that the delegates did agree with the intent of these 3 proposals, but did not agree on the best method to proceed with implementation on these 3 proposals (including Proposal 9 where the intent was positive but the process caused the proposal to be killed). This is timely because it will be a better solution to how to proceed with these 3 proposals without having to resolve all issues immediately.

Motion: (Tamara P MN IG 56)

We propose that we direct the literature committee to create and distribute educational resource(s) that assist adult children with establishing healthy and safe boundaries.

Motion: (Josh W IG626)

Motion to create a committee to address fellowship safety for the immediate and continued purpose of providing guidance and resources to meetings transitioning between in-person and virtual meetings and addressing fellowship safety issues within all formats and venues during the current coronavirus pandemic and thereafter.

Background (Reasoning and Time-sensitivity):

There is an immediate need for such an effort, in that -- due to coronavirus and the surge in meetings going online -- safety issues have quickly arisen (and are still "live") from "Zoom-bombing" and other questions and challenges around meeting protocol and safety guidelines when going online.

In the longer term, this committee could then transition to address fellowship safety issues that occur in all formats and venues, but are especially pronounced in online/phone formats, such as disruptive, domineering, and even predatory behavior.

Motion: (Jeannie T FL 152)

I would like to make a motion that World Service create an ACA Safety Document. As a result of my service on the Addressing Predatory Committee and subsequent Town Hall meetings it is clear that a more broad document be approved that encompasses other issues of ACA Community Safety such as aggression, boundaries, slander and promotion, etc. I would like to make a motion that World Service address the need for an ACA Safety Document.

ACA Community Safety Guidelines

Adult Children of Alcoholics (ACA)/Dysfunctional Families is a <u>Twelve Step</u>, Twelve Tradition program of people who grew up in homes where dysfunction took place. The ACA Community strives to offer fellow travelers an opportunity to share their experiences in a safe non-judgmental environment where members explore and grieve their pasts and also discover subsequent patterns of behavior and belief systems. Because of the deep level of self-expression that takes place within our meetings and communities it is important that a compassionate and caring environment be maintained that ensures continued healing for members and also contributes to the hope of carrying ACA's important and extraordinary message to those who still suffer. Because of this, a strong commitment to meeting and community safety is necessary. The issues related to Meeting Safety addressed herein encompass guidelines for the ACA community. All members of ACA understand that our meetings, service structures, and ACA events are comprised of fallible fellow travelers who are on paths of growth and change, and we work within a framework of our common humanity that restrains from judgment and adheres to compassion. "Whatever your problems, we have had them, too." This flyer can be given to members when deemed necessary. Please note that the information provided here are guidelines and each group is autonomous.

By maintaining a proactive approach to safety, the ACA community is less vulnerable to the likelihood of recreating dysfunction, abuse and secrecy, and instead contributes to healing. Experience has also shown that if groups and Inter-groups do not take action regarding safety issues what can result is collusion and private discussion which leads to slander/gossip. Gossip of any kind within the ACA community is discouraged. It is healthier to address issues directly and professionally. Additionally, non profits are not exempt from lawsuits. Personal recovery depends upon ACA unity.

Guidelines For Member Action - If members find themselves uncomfortable regarding the actions of another member (before, during or after the meeting), or at ACA functions, please speak up. These reports will be heard and respected. Not doing so replicates family dysfunction. There are trusted members within most groups. Attendance and discussion at business meetings is the first option. If group members receive a report of potentially predatory behavior or of aggressive or other

inappropriate behavior, they are strongly encouraged to treat this as a serious group safety matter. It is important that the family dynamic of secrecy or avoidance not be replicated. Groups are encouraged to seek assistance from their intergroup, region, or the ACA WSO if needed. While this form of direct response may feel uncomfortable, identifying inappropriate behavior is important so that the group may address it, and this preserves a safe, healing environment for all. Anonymity is not a shield from surfacing misconduct. If someone may have broken the law or endangered the safety of another, it does not violate ACA Traditions to contact the proper authorities. It is, in fact, recommended. Also, when it is deemed appropriate - suggestions can be made regarding additional professional help or recommendations to other 12 Step Programs.

victimized often become victimizers themselves and the term perpetrator has relevance. It is important that ACA communities stand strongly against sexual predatory behavior. A checklist is presently being developed within The Literature Committee discussing how to determine personal predatory behavior.

Experience has shown that perpetrators are able to detect and take advantage of those who have not yet learned to trust their instincts nor learned fully how to set healthy boundaries, and this puts members (and especially newcomers) at risk. Additionally, in some cases, it takes time before ACA's are fully aware of what constitutes inappropriate behavior. As healthier relationships are practiced in ACA, members are mindful of their motivation to connect with the other members and especially newcomers. It is important that the members maintain awareness of the possibility of the fellowship being used to manipulatively solicit sexual encounters, romance, psychological dependence, financial gains or to establish any unhealthy dependencies. Members strengthen boundaries as growth is achieved in the program. A World Service Team is presently developing an excellent "Addressing Predatory Behavior" tent card as an additional piece of literature.

The WSO Committee will also be in continued discussion on meeting safety and will continue to establish guidelines on this important subject as fellowship consciousness grows. Within the world structure we are pioneers of new thinking. Your voice is important and proposals for change and growth are always welcome. Know also that there will always be respect for the minority opinion.

Persistence and patience are our landmarks.

We suggest	that this	document	be place	d in a p	rominent	place	during	meetings,	, so th	at all	ı meml	ers,
especia	lly newco	omers, have	e easy ac	cess to	read it.	Adult	childre	n.org.				

Review of floor motions to see if they are time sensitive

- a. Brad L MD0060 I move that a single representative from the group that put forth a ballot on the ABC agenda be given the opportunity to speak to their motion for 2 minutes before the first 10-minute discussion begins. Vote was 46 to 39 and will not be entertained today. It will be referred to the WSO to look at so it may still be acted upon.
- b. Andy D CO0092 That the literature committee become involved in the intent of Proposals 6, 8 and 9 and issue an opinion as to what their recommendation would be regarding the intent of these 3 proposals and what their opinion would be regarding how to proceed in the bigger picture of literature for ACA. This cannot be considered as a floor motion as they can cover existing proposals.
- c. Tamara P MN IG 56 We propose that we direct the literature committee to create and distribute educational resource(s) that assist adult children with establishing healthy and safe boundaries. This was similar to a proposal on the ballot already and will not be considered as a floor motion
- d. Josh W IG626 Motion to create a committee to address fellowship safety for the immediate and continued purpose of providing guidance and resources to meetings transitioning between in-person and virtual meetings and addressing fellowship safety issues within all formats and venues during the current coronavirus pandemic and thereafter. Vote to be time sensitive 89 voted 62 YES 27 No this passes and will be discussed.
- e. Jeannie T FL152 I would like to make a motion that World Service create an ACA Safety Document. As a result of my service on the Addressing Predatory Committee and subsequent Town Hall meetings it is clear that a more broad document be approved that encompasses other issues of ACA Community Safety such as aggression, boundaries, slander and promotion, etc. I would like to make a motion that World Service address the need for an ACA Safety Document. Vote for Time sensitivity 63 no 22 Yes. This will be referred to the Board.

Discussion and Vote on Time Sensitive Floor Motion(s) – only 1

- 1. Josh W IG626, Seconded by Korry CAN0367, Motion to create a committee to address fellowship safety for the immediate and continued purpose of providing guidance and resources to meetings transitioning between in-person and virtual meetings and addressing fellowship safety issues within all formats and venues during the current coronavirus pandemic and thereafter.
- 2. 10 Minutes of discussion
 - a. Neal from Tel272 Supports the motion Experience on the phone bridge he gets many questions on how to handle meeting safety. It is important to share best practices
 - b. Carole from Region 2 Who is going to create the committee is it a subcommittee? this needs to be specified in the motion it is to broad right now.
 - c. Robear form FL173 This will be useful sharing zoom parameters different size rooms there is lots complexity
 - d. Kelle Tel 0341 asks for clarification of the motion appears to focus on zoom meetings
 - e. Betty FL125 100% agree The meetings I go to need an invitation and I know they are safe

- f. Lisa NY098 This appears to be repetitive It is a groups responsibility to follow the traditions, not sure how another document will help keep us safe
- g. Korry CA 367 Keeps thinking of the newcomer We are a fast growing fellowship with many newcomers, adult children want to do it the right way how to carry the message to newcomers in zoom meetings.
- h. Tamara MN 0056 Does not feel this is something that WSO should follow this is a problem being addressed by other identifies The ACA Bill of rights says we do not need to solve all of the problems.
- i. Christopher IG651 from LI other programs have already put out other technical suggestions for meetings in the pandemic. We can encourage members to get information on their own –
- j. Josh IG626 I made the motion in consultation with others and part of the APB we considered expanding our scope, logistical considerations of subcommittee or not When coronavirus hit it seemed to be broader
- k. Mikkel Denmark 004 Supportive of this so that all meetings do not need to reinvent the wheel reminder that Zoom is an outside entity and we consider framing this more generally, and we need to consider anonymity and data privacy.
- 3. Vote on the floor motion 67% in favor of the motion It passes
- 4. Minority opinion for 2 minutes
 - a. Silani from MD 040 There is lots of guidance in the Big Red Book Some meetings are very structured and do not need this, others without boundaries appear to need it more.
 - b. Vera from NY 084 not sure why we keep going over this. If a meeting does not have string boundaries, the issue is with the meeting. The meeting and its members need to address it.
 - c. Carole Region 2 I think this needs to be amended it is to broad who is going to do this what committee or working group.
- 5. Some people said they changed their vote from Yes to No so a revote was done. 61% in favor so it still passes
- 6. The motion passed and will be sent to the board for implementation
- 7. Brad presented a Point of Information/Order that his floor motion was not fully presented to be considered time sensitive. It was paraphrased according to Brad.
 - a. Mary Jo read the information from the Floor motion, "This is timely because if it had to wait for a ballot in 2021 then it would not be able to be enacted until the 2022 convention."
 - b. There was discussion if we needed to revote on the time sensitivity. It was not clear how to proceed.
 - c. A decision was made to stand with the original vote. The floor motion was on the screen for everyone to read. It will also be presented to the board and committees for consideration.

Short Personal Break for 10 Minutes

Playing of the ACA Bill of Rights from the Literature Committee

Ratification of Committee Chairs

Ratification of Committee Chairs has not always been done – but is in the OPPM.

- 1. Literature Charlie H
- 2. Finance Bill D
- 3. Distribution Center Oversight Bill D
- 4. ABC -AWC Erin D
- 5. Ballot Preparation Mary Jo
- 6. European Committee Fredrik
- 7. Member Services Carole C
- 8. Public Services Miles
- 9. Hospitals and Institutions Rich R
- 10. Information Technology Sharon F
- 11. Service Network Jim B
- 12. Operating Policy and Procedures Manual Mary Jo
- 13. Nominating Committee Greg R
- 14. Archives Marcia J
- 15. Audit None
- 16. Diversity Jim B
- 17. Human Resources Ad Hoc Rich R

There were concerns raised about security about voting, and some confusion around who was in the Public Services, and ABC-AWC Chair positions.

The ABC Chair decided to forego the Committee Chair Ratification at this time.

Board Ratification

- Carole C Is leaving the board after completing her term of service
- Majbrit Is leaving the board after completing her term of service
- Charlie H Standing for another year on the board Served 3 1/2 years so far Ratified
- David McB Standing for another year on the board Served 3 Years so far Ratified
- Bill D Standing for another year on the board Served 4 Years so far Ratified
- Jim B - Standing for another year on the board Served 3 Years so far Ratified
- Erin D Standing for another year on the board Served 1 Year so far Ratified
- Miles C Standing for another year on the board Served 2 Years so far Ratified
- Rich R Standing for another year on the board Served 1 Year so far Ratified
- Sharon F Starting her first full year on the board Ratified

Closing Discussion

- 1. Invitation to delegates to stay involved
- 2. Survey information shared please give us feedback so we can improve the process
- 3. Invitation to Virtual AWC April 25, 10 am eastern U.S. to April 26, 12 noon eastern U.S.
- 4. Thanks to all Our best attended ABC so far join us at the Monthly WSO telecon
- 5. Miles thanked Mary Jo for chairing, Annie for being Parliamentarian, and Marj as backup secretary
- 6. Closing Serenity Prayer in different languages