

Member Services Committee's Report of of January 2021

Our Services Committee (MSC) Chair, Carole C. and the current subcommittee Chairs and Vice Chairs, Sue V., Marion M., Tamara P., and Sarah O., our various volunteers that include our new "Young Adult and Teen Subcommittee" Coordinators, Cynthia J. and Rita F., our WSO Liaison, Fredrik, and any interested MSC members meet monthly.

MSC meets each month on the first Wednesday of the month to share information about our activities. We meet at 11:00 a.m. Pacific (7 p.m. UTC) by Teleconference on Zoom2: ID: 843 9481 6277, passcode 93420.

MSC is looking for a Secretary, a Vice Chair, and someone to assist us each year with our budgets. In January we discussed how MSC could organize and host Panels and Workshops hosted. We discussed the possible topics and where we might find the people to put them on.

Each month, during our monthly meetings, our subcommittees share the highlights of their activities. Their complete reports are posted on the Committee pages on ACAWSO.org.

We have been discussing the possibility of inviting people from throughout the world to come to a meeting where a panel, consisting of people from the current regions, talks about what regions are more suited to do than WSO or Intergroups are. As an example, Regions can help Intergroups form by assisting unaffiliated meetings to band together to form them.. Regions can also assist small isolated unaffiliated meetings grow by hosting events to bring ACA members to them. We can invite an audience from Europe, Scandinavia, South America, Asia, Africa, Europe, Canada, and the United States.

Will reach out to existing Regions to ask if they have anyone interested in the position. Also, will put a request in the Traveler to find interested people.

Global Subcommittee with Sue V. as their chair and Marion M. as their Vice Chair has expanded their studies program into Australia and India. New countries that have started with Global were Brazil in December and in January, China. Global Activities: First sponsorship/ACA recovery support working group meeting in December. Continuing to support literature distribution in S. Africa, India, and Japan.They are also supporting S. Africa and Israel. Their Global membership grows monthly. As of the end of January, they have volunteers in Taiwan, Vietnam, S. Korea, Australia, New Zealand, and Japan. China was included in January.

Intergroup Subcommittee with Tamara as their Chair continue working to finalize the "Starting an intergroup" document. They are contributing to the writing of the Service Manual by filling in the Intergroup segment. Continuing toward finalizing Starting an Intergroup document. To that end, they finalized the analysis of the Needs Assessment survey, they put out a call to Intergroups to design Intergroups organizations across the World, trying Zoho for some of the working teams of IGSC.

The Member Services Committee's Chair, Carole C. has been answering email and Slack questions from our membership for the Members Subcommittee.

Our Regions Subcommittee needs a chair. Matt has resigned from the position. The Member Services Committee's Chair, Carole C. has been answering email and Slack questions from our membership for the Regions Subcommittee.

The Regions Subcommittee was formed to give support, assistance, and guidance to existing, new, and forming Regions. It assists with planning, organization, and questions about protocol. It communicates news and concerns to and from the Regions and the World Service Board. The subcommittee meets once a month by Zoom or other virtual methods. They also can communicate with each other to discuss ACA business pertinent to the formation and existence of Regions.

With the assistance of Sue V, our Young Adult and Teen Subcommittee has two coordinators now to assist volunteers in writing and editing literature for the two groups. The coordinator for the Teens is Cynthia and the one for the Young Adults is Rita F. During the meeting at the beginning of February, we discussed the future of the Young Adult and Teen Subcommittee.

Toni, who had been their Vice Chair until February, shared the subcommittee's Google Docs with MSC. It contained the literature files that the subcommittee had generated. That literature is waiting for beta testing and eventual submission to the WSO Literature Committee in order to be finalized and sent to an ABC for approval by the membership. This material has now shared the YAT Google Drive with Cynthia and Rita. All emails that this MSC Chair has held or answered was forwarded to both coordinators.

Both YAT coordinators are perfectly suited for their YAT positions and this Chair is happy to have them join us. They have already activated Young Adult and Teen meetings in their local areas, and will bring materials into that Young Adult / Teen database.

Looking for support with the transition and rebuilding of the new committee.

The Traveler newsletter is one of MSC's responsibilities. The editor, Eleni, and this chair have discussed how best MSC may help her with the publication each month. We will work with Eleni on any articles she has questions about.

Our next meeting will be 3 March 2021 - 7 p.m. UTC / 11:00 a.m. Pacific Time / 2 pm. Eastern Time

ID: 843 9481 6277, passcode 93420