

## Member Services Committee Report

August 4, 2021

Monthly Meeting on the first Wednesday of the month.

7 p.m. UTC / 11:00 a.m. Pacific Time / 2 pm. Eastern Time

TELECONFERENCE

Zoom2: ID: 843 9481 6277, passcode 93420

Open the meeting with the ACA Serenity Affirmation and the Tradition of the month.

Tradition 5: Each group has but one primary purpose -- to carry its message to the adult child who still suffers.

Chair pro tem: Sarah O.

Minutes by Amber D

Roll call: Amber D, Tamara P, Sarah O, Laura L.

- Sarah & Amber reviewed survey responses from the 2019 Members Subcommittee Survey and drafted a roadmap of next steps:
  - write report and make a video/audio recording to share the survey results with the fellowship
  - write a Comline entry about our experience, strength, and hope in reviewing and summarizing survey results
  - create a list of basic survey questions for members services - revising the questions from the 2019 survey so that they are more user-friendly and better survey the fellowship
  - review answers from questions 10 & 19 in the survey to get a better understanding of the fellowship in 2019 (Q10 - how members work the steps; Q19 - members' involvement in service); and Sarah will continue to work on updating members services website.
- Provided MSC feedback to IT on:
  - updating/delisting meetings - suggestions included not delisting meetings, instead reach out to intergroups and regions for their assistance in updating the registry.
  - limiting number of meeting categories a group can select – suggestions included getting input from REA, providing an option to clarify whether the meeting has a specific focus, or is just friendly towards a group of people, open & closed meetings might be confusing, use “other notes” section to include other accessibility options, such as service dogs

We welcome all fellowship members to join us in future meetings to create this vision of outreach and engagement for the future.