Member Services Committee (MSC)

Zoom: https://us02web.zoom.us/j/87078928342 PC: 321654

Minutes from February 25, 2023 at 11am Eastern

Email: mscchair@acawso.org

Interim Chair Dove H called the meeting to order around 11:00 am Eastern Time:

Members present:

Interim Chair: Dove H., Trustee, Arizona

Alisa A., Moscow Intergroup Rep to WSO, Russian Speaking Service Committee

Marcin C, Essex, England

Regions Intergroups – Laura L., California

A. Regions Intergroup Update

- Re-certification be an "A-Priority." That we address, be responsive and send out the Re-Certification documents to the two (2) certified Regions within the next month or two (March, April) and stay ahead of the curve. We just don't want to imply consent. When's group, service body does not take an action within some period of time, sometimes things get forgotten or sometimes it can imply consent if one does not object. It has been a year (April 2022) since the event giving rise to a need for re-certification occurred. We should have an answer within the next 2 weeks (March 10).
- Want clarification on whether Regions or MSC is sending out recertification documents
- Help if we are going to reach out to Intergroups, putting an announcement in Traveler
- Alisa be Secretary for Regions
- Would like a Tech Host for Subcommittee.
- Also there has been Committee members with troubling behavior triggering new volunteers so that is not serving a good purpose
- In March we will talk about safety in the Subcommittee
- B. Time of MSC Meeting changing this meeting time to 3pm Eastern. Member has a conflict with a change of time to 3pm; wouldn't be able to own until 3:30p ET. Member had concern with whether there would be enough time to prepare reports from Regions Intergroup Subcommittee to MSC.

 MSC meeting stays at 11am Eastern.

C. Young Adult/Teens

- We get emails from time to time for members looking for info on teen meetings.
- Some people send emails who are looking to start teen meetings; but we don't have anyone acting as a point person/heading up the process. We don't want to disband ACA teen program.
- We are inviting members interested in helping to answer emails. Hope to make decisions about this teen subcommittee in May 2023. Members okay with putting on hold if needed.
- Thinking she would want ACA Teen meetings in Moscow, but right now they don't have. There are ACA Teen meetings in Samara and St Petersburg in Russia. Alisa A. from Russia is interested in this program and supporting it.

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- Alisa will help gather information about it. How the teen meetings formed, what they do and bring it back to MSC, we can put together a process on how they did it. Perhaps do outreach to the teen meetings and provide info. Alisa will try to contact St Petersburg and Samara and ask about how they got started.
- There are or have been teen meetings in:
 - o ACA India the global group (Karen Secretary for Global Members has access).
 - o Minnesota Intergroup hosted or supported a teen meeting.
 - o Pennsylvania had a teen meeting.
 - o Request from Connecticut about a member inquiring about a teen meeting for family.
 - Young adults and teens email box received requests from school counselors from San Diego, Santa Barbara and Pasadena wanting teen meetings info but didn't have volunteers available to be the point person/answering emails.