



2023 ABC ACA WSO Board Report

OUR DELEGATE VOICES ARE THE FOUNDATION OF OUR ORGANIZATION



WHAT IS WSO?

Adult Children of Alcoholics World Service Organization (ACA WSO) is an agency created
and

Designated by the fellowship of ACA

to maintain service for those who might be seeking, through ACA,
the means for recovering from being raised in an alcoholic or otherwise dysfunctional
home.

Who is ACA
WSO?

My Inner Child drew
me a picture of ACA
WSO, I would like to
share

ACA WSO *"Big Adult Child"*



**Our organization is in the process
of healing and strengthening, just like
each of our members.**



WHO IS WSO?

WSO is **“Us, the ACA Fellowship”** and

WSO is also an incorporated nonprofit business entity with a

Board of Trustees, supported by staff, volunteers and committees

Reporting to the Conference, a gathering of delegates which serves as the service arm directing the “ACA WSO.”

Together with cooperation and collaboration we are strong for our fellowships around the world



CURRENT ACA WSO Inc STRUCTURE

Trustees: 5

Staff: 8 and 1 consultant

Volunteers: 60 in multiple committees

Committees: 19 Standing Committees, 12 Subcommittees and 3 Studies (ABC)

Supporting 2612 Registered Meeting Groups, 104 Intergroups, 2 Regions



2023 INITIAL PRIORITIES & GOALS

- Priority 1: Financial & Business Stability** (Bradford)
- Priority 2: Strengthening the Conference & WSO Relationship** (Bradford)
- Priority 3: Volunteer Recruitment, Retention & Engagement** (Dove)
- Priority 4: Fellowship & Public Engagement.** (Charlie?)
- Priority 5: Long Term Strategic WSO Business & Service Structure** (Erin)
- Priority 6: Effective & Healthy Functioning of the Board.** (Fredrik)



2023 INITIAL PRIORITIES & GOALS

Priority 1: Financial & Business Stability

Goals:

- Balanced budget and/or positive bottom line.
- Continue increasing 7th tradition and recurring contributions.
- Increased Prudent Reserve.
- Publish new publications around the world.
- Effective global distribution systems for international printing of literature.
- Continue to assess staffing requirements and updating the OPPM.



2023 INITIAL PRIORITIES & GOALS

Priority 2: Strengthening the Conference & WSO Relationship

Goals:

- Support the delegates in transitioning to taking on more active roles, including leadership, in the planning process and development of a World Service Conference (WSC)
- Work with the ABC study to support their efforts in suggesting a proposed structure and charter for the future
- Continued and improved communications with delegates so they are informed of large policy & finance matters
- Receive increased feedback and guidance from the delegates.
- Increase clarity and shared understanding of the Concepts



2023 INITIAL PRIORITIES & GOALS

Priority 3: Volunteer Recruitment, Retention & Engagement

Goals:

- Increased health and safety in service environments.
- Increased fun and engagement.
- Continue to refine complaint resolution processes.
- Increased support for WSO volunteers with orientation and training.



2023 INITIAL PRIORITIES & GOALS

Priority 4: Fellowship & Public Engagement

Goals:

- Continue to provide support to groups and public outreach efforts.
- Strengthen the meeting listing directory.
- Increase engagement with intergroups and regions for mutual support.



2023 INITIAL PRIORITIES & GOALS

Priority 5: Long Term Strategic WSO Business & Service Structure

Goals:

- Develop a 3- 5 year plan in consultation with the Conference and the ABC study.
- Design business and service structures needed to support the worldwide fellowship and WSO organization.



2023 INITIAL PRIORITIES & GOALS

Priority 6: Effective & Healthy Functioning of the Board

Goals:

- Restructure Trustee and Board responsibilities to create a healthy service workload.
- Find ways to improve turnaround time to respond to requests.
- Increase development and training opportunities on best practices for Boards and service structures, leading us to broaden and diversify our ACA culture, including diversity, leadership, and facilitation training.
- Increase the number of Trustees with diverse and international backgrounds.



QUESTIONS and FEEDBACK

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LARGE POLICY AND INCREASED DELEGATE VOICES



LARGE POLICIES

The Concepts reminds us that the Conference of delegates

“Traditionally has the final decision respecting large matters of general policy and finance.”

The question for us

How to make this happen in an informed way as we transition to a fully mature Conference.



CURRENT LARGE POLICIES

Policies in Development	Status
Social Media Policy	Started Pilot at the February QDM. Gathering feedback. Reporting to 2023 Delegates
Meeting Listings	IT Committee & Service Review Panel are updating the current policies to strengthen the directory
Health & Safety in WSO Service	Health & Advisory Group are developing policy and new procedures for WSO volunteers, This can be extended to all our groups if the delegates approve.
WSO Volunteer Complaint Policy	Updating the interim policy and strengthening the process.



FUTURE LARGE POLICIES

Policy in Queue/ Hopper	Status
Diversity	<p>2019 ABC approved our diversity statement. The Board started an ad hoc committee to provide recommendations. This has been completed. The Board will focus on diversity at the Board Level.</p> <p>We need to ask the delegates do you want a diversity policy? Let's talk at a QDM.</p>
Long Term Strategic Planning	Currently in the queue for initial development.
Updating Bequests	Currently being studied by the Board and Finance Committee.
Literature	Currently in the queue for review. E.g., Adapted literature.



BUILDING a BRIDGE to the FUTURE

Steven – add canyon ic



QUESTIONS and FEEDBACK

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